



SABSA Workshop A3-5

Advanced Attributes Profiling
(ii) Strategic Roadmap for
Programmes & Projects

F-KOM Visitor Accommodation Management System

The multi-tiered Attributes delivered in the previous exercise represent the target 'to-be' desired state for the strategic architecture but it requires a series of programmes and projects to migrate the enterprise to within that strategic architecture target.

As a host for the Olympics, F-KOM has instructed the OGI to introduce a Visitor Accommodation Management System to identify and co-ordinate accommodations for international visitors. During the strategy and planning phase of the project, business analysts have identified the following application processes & capabilities as requirements:

ID	Name	Purpose
P001	Register Accommodation	Enable the registration of temporary accommodations available during the Olympics
P002	Update Availability	Enable accommodation managers to update availability status
P003	Search Availability	Allow international travellers to search and identify available accommodation
P004	Book Accommodation	Allow international travellers to book accommodation during the Olympics

Task One – (Topical Focus Groups)

Define Topical Scope

Adjust the scope of the F-KOM project to match your own personal requirements including making decisions such as:

- The position of OGI as a central government function or a function distributed to departments;
- In-sourced or out-sourced service provision (including Cloud);
- Federation issues;
- If the application provide merely a visitor front-end to all possible accommodation options or only Tourist Board approved options;
- If the application includes reservation and confirmation services and, if so, will they apply to all accommodations, only to those based in F-KOM, or to exclude large chains (such as Hilton) that have their own booking systems requiring a redirect from the F-KOM system;
- If the application includes links to other departments and agencies such as the immigration or security services;
- If the application will include financial processing;
- The nature of the technical and architectural strategies to be pursued such as x-generation mobile phone platforms etc.

Task Two – (Topical Focus Groups)

Project Capabilities & Processes

Expand the table provided above with any other capabilities or processes relevant to the scope you have defined for the application.

Task Three – (Topical Focus Groups)

Project Attributes

Repeat tasks 1, 2, and 3 from the previous exercise but this time listing only the Attributes relevant to the scope of the Visitor Accommodation Management System:

- The project exists to migrate F-KOM towards its strategic target so the number of new Attributes defined at the Business level will probably be small;
- Create a schema / chart / diagramming technique to illustrate:
 - The target-state Attributes (at all levels) being established by this project i.e. the Attributes from the target state being operationalised or migrated into production as a result of this project;
 - Any new Attributes (at any level) added to the original profile as a result of the accommodation project;
 - Gap analysis between the target state, the target state attributes established by this project and the target state attributes not yet established.

Task Four – (Topical Focus Groups)

Information Sharing

Each team is encouraged to share the results of their analysis with the rest of the group so that all participants benefit from the exchange of ideas and issues between topic areas. Time-permitting, the course facilitator will ask for presentations to be made.